Single tickets

You can buy single tickets for one-off journeys using the HSL app, from ticket machines, various kiosks and shops, as well as from bus drivers. Tickets are not sold on commuter trains, trams or on the metro. You can transfer from one vehicle to another during the validity of the ticket. Tickets purchased from ticket machines are valid immediately. Advance purchase single tickets available from kiosks and other HSL sales points are valid from the time you activate them at a card reader.

Buying a ticket

On buses

Bus drivers sell single tickets. Single tickets purchased on buses cost more than single tickets purchased at other sales points. When buying a ticket from the bus driver, please have small change (preferably exact change) to pay for your fare. Drivers do not have to accept notes larger than 20 euros. Debit and credit cards are not accepted on buses.

From ticket machines

Single tickets are available from HSL’s ticket machines and from parking ticket machines in Helsinki. At the ticket machines, you can pay using coins or debit or credit card with chip. Some ticket machines accept notes. Tickets purchased from bus drivers and ticket machines are valid from the moment of purchase. The expiry time is printed on the ticket.

Advance purchase single tickets loaded on disposable cards are available from sales and service points. These tickets are valid from the time you activate them at a card reader.

The tickets allow you to transfer between modes of transport within their validity. You can board a vehicle during the validity of the ticket and you can complete your journey even if the ticket expires during the journey.

Penalty fare

If you do not have a valid ticket, you are charged a penalty fare of 80 euros and the price of a single ticket.

When traveling on the metro, you must have the ticket before you enter the metro payment area after passing the card readers at the top of the stairs to the station. For example, a mobile ticket must be loaded on your phone before you enter the metro payment area or before boarding a commuter train. On commuter trains, you can buy a value ticket using your HSL card upon boarding.